



Melissa R. Henry

CLERK OF COURT
22nd Judicial District Court
Parish of St. Tammany

October 21, 2019

To the citizens of St. Tammany Parish and members of the Bar Association,

Thank you again for your patience over the last several months through the Odyssey software implementation. We have been working diligently to enter filings and eliminate the delays you have experienced. I am committed to remain caught up and to provide the customer service that you deserve. I continue to ask for your patience as we implement new phases of the software, including the court's Judge Edition, that we anticipate in the next few months.

I am proud to say that as of **Monday, October 21, 2019** our Civil Department is working on the dates below. Follow our progress anytime under the 'Filing Dates' tab on the homepage of the Clerk of Court website, www.StTammanyClerk.org.

Civil/Domestic Daily Filings - Entering pleadings filed:

Civil	10/17/2019
Domestic	10/18/2019
e-Filings	10/21/2019

Ex-Parte and time sensitive filings - Processed daily

Civil Processing - Will be issued upon Orders being signed by the Court

Domestic Processing - Issuing Orders signed by the Court:

Orders/Judgments	10/7/2019
Hearing Officer Orders	10/18/2019

I am also happy to announce that Beth Galloway has been promoted to Team Leader for the Domestic divisions. With her 34+ years of experience in our office, Beth will be mentoring, overseeing workflow, and will be happy to answer any questions about processes or work status in the Domestic divisions.

As always, I appreciate your feedback and please know that my office is always open. I will continue to keep you informed of the progress we're making. Please do not hesitate to contact me, Beth, or our office if you have any questions and thank you for allowing us to serve you!

Respectfully,

Melissa R. Henry
St. Tammany Parish Clerk of Court



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Parish of St. Tammany

September 25, 2019

To the citizens of St. Tammany Parish and members of the Bar Association,

The next phase of Odyssey, WebROA, has been launched! With WebROA, you will have online access to more case information and will be able to track your filings through our office, including when they are sent to the judges for signature. In addition to WebROA, the status of daily Civil Filings & Processing is posted on our website, www.StTammanyClerk.org, in the blue 'Filing Dates' tab.

During the implementation phase, I decided to waive all online copy & subscription fees. With the new subscription plans, I am proud to say that we have eliminated the setup fees and for WebROA, have eliminated all online copy fees! Each online program has its own subscription plan and will require a separate login. Separate subscriptions provide you the flexibility to subscribe to only what fit your needs.

My goal with the new subscription programs is for the office to remain revenue-neutral. To achieve this, we plan to review the subscriptions after 3 months to ensure we are generating the same subscription revenue as we were prior to launching Odyssey. Subscription plan details, setup instructions, and WebROA User Guides are available on our website and in-person at our offices. In addition to these helpful guides, we will continue to host weekly training programs on WebROA and e-Filing. Please visit our website or follow our Facebook page for a schedule of training programs.

As always, I appreciate your patience and feedback as we continue to bring the office into the 21st century with technology and improve our processes to serve you more efficiently!

Respectfully,

Melissa R. Henry
St. Tammany Parish Clerk of Court

	Odyssey WebROA (All Court Records) <i>Effective Tuesday 10/1/2019</i>	Public Records Program (Land Records & Court Records prior to 4/25/2019) <i>Effective Monday 9/16/2019</i>
24 Hour Access	\$20.00	\$20.00
1 Month Access	\$40.00	\$30.00
3 Month Access	\$120.00	\$90.00
6 Month Access	\$240.00	\$180.00
1 Year Access	\$480.00	\$360.00
Setup Fee	None	None
Online Copy/Print Fee	None	\$0.35 per page
E-Certification Fee	Not currently available	Land Records \$10.00 per Document + \$0.35/page Court Records \$5.00 per Document + \$0.35/page